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# **RAVENHILL** *AGENCIES* *LTD.*

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*GENERAL INSURANCE*  
[www.ravenhillagencies.com](http://www.ravenhillagencies.com)

## What to expect:

- Once you have reported the claim to Ravenhill Agencies an adjuster will be contacting you within 24 hours.
- Once we get the adjuster's contact information, we will email it to you for your records.
- Your adjuster will discuss with you deductible, limits, and coverage as they pertain to your policy.
- Your adjuster is going to be the expert on your claim. We recommend that you address all claims related questions to them. If you are experiencing any complications throughout the claims process, please contact us immediately as we are always here to help.



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